ISRM Functions: Service Catalog

Information Security Strategy and Planning

Strategy design, service delivery governance and portfolio management to achieve outcomes aligned with customer and enterprise business needs; manage demand/capacity, finances, innovation, and quality.

Define

Security Architecture

Cybersecurity research, technical control design, technology selection, interoperability assurance, technical standards definition and threat modeling to secure IT environments.

Cyber Risk & Controls

Design controls that effectively manage cyber risk, ensure compliance requirements and contractual obligations are met..

Prevent

Vulnerability Governance

Identify and mitigate weaknesses in systems (e.g., vuln scanning, application security, red teaming, IoMT security).

Data Protection

Protect Highmark data throughout its life cycle. (DLP, De-Identification, Activity Monitoring)

Identity & Access Management

Ensure only authorized users have access to resources. (RBAC, Identity Governance, Provisioning)

Detect & Respond

Cyber Detection

Monitor systems and detect anomalous activity (e.g., threat hunting, IDPS, email/web proxies, endpoint detection and response, logging, SIEM).

Cyber Response

Respond to and investigate security incidents to ensure rapid identification, containment, eradication, and restoration.

Sustain

Digital Trust

Provide customer engagement forums and customer-facing cybersecurity systems to build customer trust in cybersecurity. Conduct cyber due diligence during M&A.

Security Engineering

Execute technical solutions to reduce information security risk throughout Highmark systems (network, endpoint, cloud, application)